Disposal of Investor Grievances by our Company

Our Company estimates that the average time required by our Company or the Registrar to the Issue for the redressal of routine investor grievances shall be within 15 Working Days from the date of receipt of the complaint. In case of complaints that are not routine or where external agencies are involved, our Company will seek to redress these complaints as expeditiously as possible.

Our Company has appointed Ms. Shweta Gulati, as the Company Secretary and Compliance Officer to redress complaints, if any, of the investors participating in the Issue. Contact details for our Company Secretary and Compliance Officer are as follows.

Ms. Shweta Gulati Company Secretary and Compliance Officer

Metal Care Alloys Limited

Address: C-7, Everest Building, 4th Floor, 156, Tardeo Road, Mumbai Central, Mumbai – 400 034, India

Email: compliance@metalcare.co.in